



Promoting Computer Literacy and Education in Charlotte County. The largest gathering of computer knowledge in Charlotte County.

June 2024 Page 1

[Events Calendar](#)

Charlotte Bytes

Editor: Fran Robitaille

June 3rd, 2024 Monthly Meeting

Family Services Center
 21500 Gibraltar Drive
 Port Charlotte, FL 33952

[Click Here For Directions](#)

3:00 - 4:00 Q&A Session
 4:00 - 5:00 Presentation

[Zoom Available](#)

President's Message Grover Mudd

Letter from the President

I want to thank everyone for attending our monthly meetings. I hope you enjoyed the presentation on cutting the cord. You can always go to the club's website, www.cccgc.info to see past presentations.

I appreciate all the volunteers who help at our meetings. A big thank you. And of course we are always in need of volunteers who can help in the office and with technical support for members.

If you know of any member who is sick, in the hospital or has passed away please notify the office so cards can be sent.

Sad news is that one of our board members, Mary Burns, lost her husband Charlie recently. Both have been long time members. Please pray for her.

Thank you,
 Grover Mudd, President

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Forty years and counting!



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Welcome New Members

Michele Grossman

David Grossman

Dawn Toomey-Meyer

The Executive Board of Directors and Members of CCCGC welcome each of you to the group. We're here to help. Membership has its privileges.

If you have any questions, concerns or need computer help, please contact us at the office, by telephone or via the website. We will endeavor to help you any way we can.

2024 Officers & Directors



President
Grover Mudd
 cccgcpresident@gmail.com



Vice President
Mark Krider
 cccgcvp@gmail.com



Secretary
Ron Muschong
 cccgcsecretary@gmail.com



Treasurer
Lydia Rist
 cccgctreasurer@gmail.com



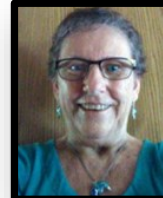
Mary Burns



Shirley Hammond



Tony Flores



Janice Krumwiede



Fran Robitaille

It is a pleasure to serve you in 2024 thru classes, presentations and individual assistance.

Please help to spread the word about CCCGC to your friends and neighbors.



Charlotte Bytes

Editor: Fran Robitaille

May 6, 2024 General Meeting

Q&A Session

Firefox crash report loop.

Someone in the audience mentioned that they were getting numerous crash reports from Firefox even though the browser wasn't open. Some sort of a Firefox crash report loop. I had the same issue. It turns out that Firefox tries to update itself in the background while it's not running. Background updates may be the default setting. I stopped the errors by turning off the background updates. There could be other possible causes but this fix worked for me.

<https://support.mozilla.org/en-US/kb/enable-background-updates-firefox-windows>

Google Voice

Google Voice is a free app in Google that lets you get a free phone number from almost any area code. You can use that number to make and receive calls from your computer. It does a lot. Calls to that number can be forwarded to your cell phone. Here's a link to a Wikipedia description of Google Voice.

https://en.wikipedia.org/wiki/Google_Voice

HEIC Files

I've had a few questions recently about HEIC Files. Here's a link to an article that explains it all.

<https://mobiletrans.wondershare.com/heic-convert/what-is-heic-file.html>

The company, Mobile Trans offers a file conversion tool mentioned in the article though it appears it's not free. Microsoft Paint may be another way to convert HEIC files.

<https://www.wikihow.com/Open-Heic-File>



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May 6, 2024 General Meeting Regular Session

George Kopenec presented as his favorite of the month, Credit Freezes. Credit Freezes help to protect your finances by locking down your credit. This makes it much more difficult for someone to open accounts, like credit cards, in your name.

Here's a link to an article about Credit Freezes.

<https://tinyurl.com/2wersew6>

Credit Freezes can be done by phone or over the internet. You can set up accounts at the credit reporting agencies thru which you can freeze or unfreeze your own credit.

Everyone has their own Freeze meaning husbands and wives each get their own therefore six accounts total, three per spouse.

Equifax: Add a security freeze [online](#), call 888-298-0045 or mail a form.

Experian: Add a security freeze [online](#), call 888-397-3742 or mail a form.

TransUnion: Add a security freeze [online](#), call 800-916-8800 or mail a form.

Finally, here's a link to a recent APCUG presentation on Credit Freezes. Jeff Wilkinson of the Sun City Summerlin Computer Club presenting. It's worth watching.

<https://tinyurl.com/59rceb6>



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May 6, 2024 General Meeting Regular Session



Cutting The Cord

For the May 2024 General Meeting, Vera Hendricks made a presentation about cutting the cord.

Here is a link to Vera's slide show as well as a YouTube video on cutting the cord.

<https://tinyurl.com/ny7ajtck>

<https://tinyurl.com/89t247r7>



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Member Drawings May 6, 2024



Cecile Keller was the lucky winner of a desktop computer.



Nora Haston won the \$25 gift certificate.



Harold Howard was the lucky winner of the 50/50 raffle. He took home \$26.



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Future Events & Presentations

[June 2024 CCCGC Classes & Programs](#)

June 3 Family Services Center
 21500 Gibraltar Dr.
 Port Charlotte, FL 33952
 3-4 PM Q&A Session
 4-5 Main Presentation
[Zoom Link](#)

June 6 Maintenance & Backup
 2-4 PM Office
 Lydia Rist

June 13 Clipchamp Video Editing
 2-4 PM
 Mark Krider

June 20 Maintenance & Backup
 2-4PM
 Lydia Rist

June 28 Board of Directors Meeting
[Zoom Link](#)

June 28 Board of Director Meeting
 2:00 pm
 514 E Grace St, Punta Gorda
[CCCGC Board Meeting](#)



An International Association of Technology and
 Computer User Groups

As members of CCCGC, you are automatically members of Association of Personal Computer User group (APCUG) who offer free ZOOM classes and presentations to members. However, you must register with them to attend. Check the website for course options and registration: <https://apcug2.org/>

APCUG past presentations can be viewed on YouTube. These are handy links for review if you attended them or had to miss the original presentation. Click the link below to see all the options.
https://www.youtube.com/results?search_query=apcug





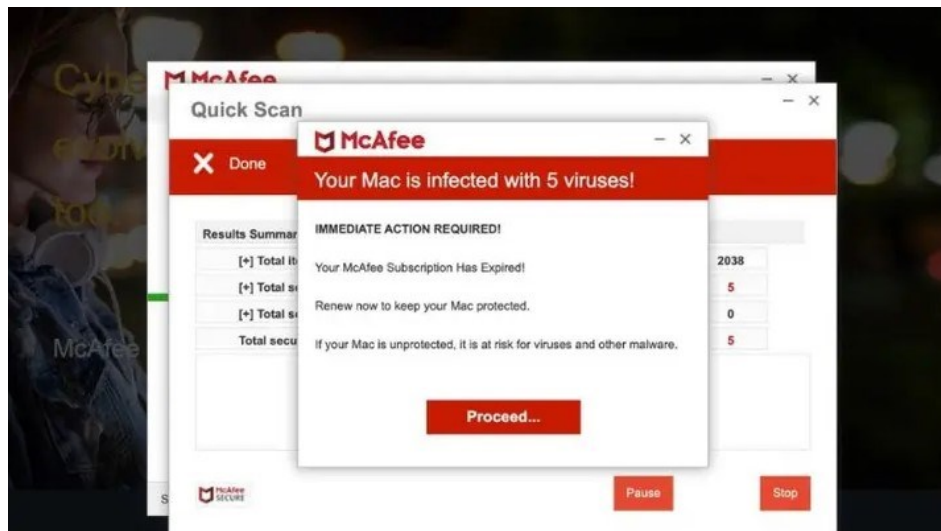
Charlotte Bytes

Editor: Fran Robitaille

Computer Tech by Fran Robitaille

Computer Security - I

Have you ever had a screen pop up on your computer that says your computer has been infected and that they are from Microsoft (or McAfee) and you should call them immediately? The screen might be flashing warnings and making sounds and no matter what you do, you can't stop it.



Here's an article about fake pop-ups like this. Whatever you do, don't click on anything or click on or call the number on the screen.

<https://www.foxnews.com/tech/beware-mcafee-google-chrome-pop-up-scam>



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Computer Tech by Fran Robitaille

Computer Security - 2

How often do you log into your Microsoft account? If you are like me, not often enough. Turns out someone had my Microsoft login email and tried repeatedly over a couple of months to get into my account. Fortunately I use 2FA or 2 Factor Authentication as a second security measure. Without it I'm pretty sure they would have taken over my account and probably locked me out. I'm pretty sure that would have also gotten them access to my OneDrive which has too many personal files on it.

I found probably 50 attempts to log into my account from all over the world. This has been going on for a couple of months.

My biggest disappointment is that I never heard from Microsoft about repeated failed attempts from all over the world to access my account. I did notice that they were all spaced out with hours or days between attempts. Maybe that is infrequent enough that Microsoft doesn't pick up the failed logins.

So, what did I do to protect myself? First I changed the emails I use to access my Microsoft account. I deleted the email the hacker had been using. I also went passwordless. Microsoft will allow you to get rid of a password entirely if you have alternate verification methods set up like 2FA.



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Computer Tech by Fran Robitaille

Computer Security - 2

Microsoft allow users to use several email addresses for login purposes. They call them aliases. I knew which email was being used by the bad guys so I removed it completely. Now when I try to log in under that email, the web site says no such account exists. I also added a new email that I never use so it should be a safe email to use.

So, for me it was a close call. I don't believe they ever got into my account or computer but it was way too close for comfort.

What should you do? Turn on 2FA. It's critical. Check your login activity in your MS account. Change your password or go passwordless. Change login email addresses. Get a new Gmail address and use that.

Go to Microsoft.com. Click on Sign-in top right corner and sign in. Click on your name and then My Microsoft Account. Click on the security tab on the left and then View my sign-in activity. After checking activity, you can hit the back button and go back to your account. Click on Devices to see what devices may be logged into your account. If you see devices that you don't recognize, delete them. Back arrow again and then Your Info and Edit account info to see what emails are being used for account access. If anything looks strange, get some help. Bring your machine to the office.



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Computer Tech by Fran Robitaille

A Few Thoughts

What do you call a computer mouse that swears a lot? A cursor!

An Apple store near where I live got robbed. \$25k worth of merchandise was stolen. The police said that they will get both computers back.

What kind of computer sings the best? A Dell.

Some early CCCGC Volunteers (1984)





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Please register using the link on a calendar date or sign-up form on the website if you are planning to attend a class: www.cccgc.info

For more information
www.cccgc.info
Forms, Supplements, Membership, Classes, Bytes, etc.

Articles in the Bytes are courtesy of these Tech Sites

We're on the Web
www.cccgc.info

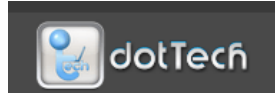
The Charlotte County Computer Group Corporation

Is a non-profit 501(c)3 organization as classified by the Internal Revenue Service.

Donations, gifts, bequests, legacies, devices and transfers are deductible under federal laws.



An International Association of Technology and Computer User Groups



Digital Citizen



INTO WINDOWS

